

How do I switch suppliers?

1. Get a list of energy suppliers in your area. Contact Virginia Energy Choice (see the back of this brochure) to get a list. Energy Choice may take some time to come to your neighborhood.
2. Get a **free** copy of the **Virginia Energy Choice Consumer Guide** and the **Price Comparison Worksheet** by contacting Virginia Energy Choice (see back of this brochure). They explain energy choices and pricing in greater detail.
3. Find out how much electricity and natural gas you use per month. Look at your bill, or contact your local utility company to get this information.
4. Compare prices. You will need to understand what units the supplier uses (such as kilowatt-hours, cents per cubic feet (ccf) therms, etc.) in order to compare one price with another.
5. Contact the company that you want to start supplying your electricity or natural gas. They will send you a contract to sign.

6. Make sure you read and understand all of the terms and conditions of the contract before you sign it.
7. After you sign the contract, you have 10 days to cancel it.
8. You do not need to call your local utility company if you switch to a new supplier. The new supplier will contact them for you.
9. If you choose a new **supplier**, your current local utility company will continue to **deliver** electricity or natural gas to your home.



For more information, contact:

Choice
VIRGINIA ENERGY

Virginia Energy Choice
c/o State Corporation Commission
P.O. Box 1197
Richmond, VA 23218
Toll-Free: 1-877-YES-2004
(1-877-937-2004)
Web: www.yesvachoice.com

For aging-related information, contact:

Virginia Department for the Aging

1600 Forest Avenue, Suite 102
Richmond, VA 23229

Toll-Free: 1-800-552-3402

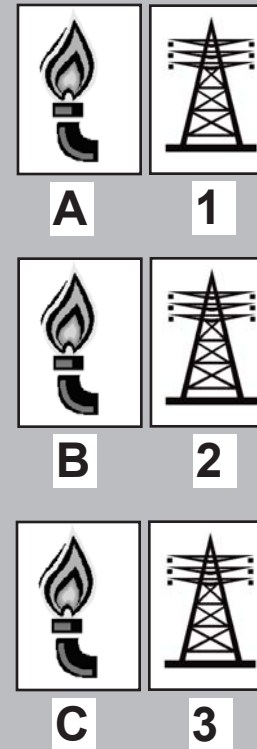
(Nationwide Voice/TTY)

Richmond: (804) 662-9333

Fax: (804) 662-9354

E-mail: aging@vdh.state.va.us

Web Site: www.aging.state.va.us

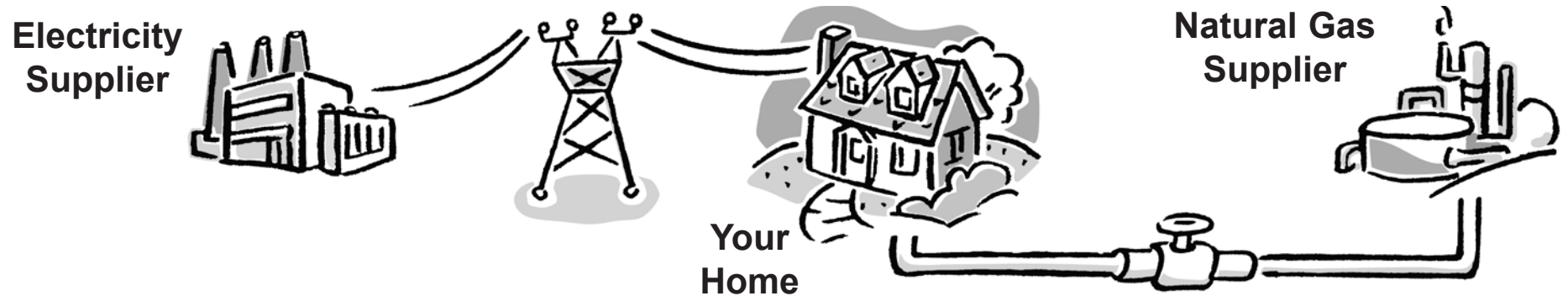


You Can Choose

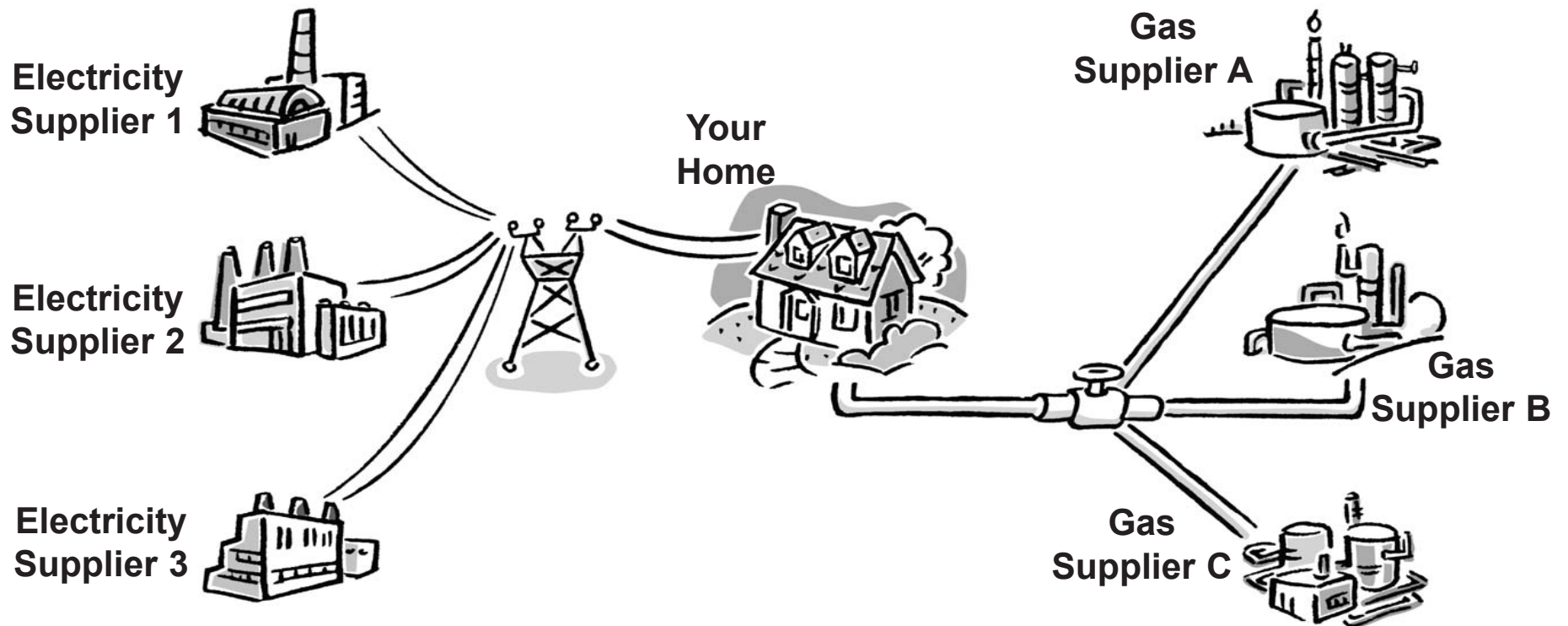


Your Electricity and Natural Gas Suppliers

Before - Up until now, one utility company created and delivered all of the electricity and natural gas you use.



Now - You can choose from competing energy suppliers. The company that **delivers** your electricity and natural gas will not change.



If you want to keep the energy supplier you have, you can - you do not have to change. You will still report power outages or other service problems to your local utility company.
